

Retail Industry – Security Services

SMGI offers a suite of flexible options designed specifically to meet the needs of companies operating in today's challenging retail sector, and helps clients effectively address risk in a volatile global market. SMGI, widely recognized for its rapid response to client situations, provides 24/7 service, anywhere in the world.

The SMGI team understands that business profitability and stability depend on more than just annual sales. Diligent management of risks and losses help strong companies survive, even in a tough economic climate.

A three pronged approach to retail security:

Protection Services:	Focused on preventing problems before they arise.
Investigations:	Focused on unearthing hidden security risks.
Consulting:	Focused on risk assessment and crisis management.

SMGI's decades of cumulative experience covers a variety of retail specialty areas, from telecommunications and banking, to clothing chains and property security management. SMGI has effective processes and procedures that have been proven to resolve the most difficult issues in the retail industry, for both domestic and international retail channels, and delivers efficient, cost effective results.



Protection Services

- ◆ **Workplace Violence Training and Deployment**
Workplace Violence Response
HR Program Development
Regional Management Training
- ◆ **Special Event Consulting**
Corporate Activities – Board & Shareholders
Meetings / Negotiations
Employee Events
- ◆ **Specialized Uniform Security (Armed/Unarmed)**
Robbery Suppression Deterrence Programs
Asset / Property Security
Crowd Control / Grand Openings



**SECURITY MANAGEMENT GROUP
INTERNATIONAL**

Investigations

- ◆ **Internal Investigation Augmentation (3rd Party)**
Internal Employee Theft / Fraud
Product Diversion
Background Investigations
Computer and Accounting Forensics
- ◆ **External Investigation Augmentation (3rd Party) / Due Diligence Investigations:**
Suppliers and support contractors –
International / Domestic
Regulatory Compliance – Child Labor Compliance
Product Tampering
Counterfeiting
Retail Product Diversion – Supply Chain Theft

Consulting

- ◆ **Management Risk Assessments**
Instances of Protests / Activist /
Labor Dispute activities
Disgruntled Employee / Former Employee
- ◆ **Crisis Management Planning**
Natural Disaster Operation Support

Global Protective Services

Corporations operating in today's global business environment know it is critical that they protect their people, assets, and interests in threatening circumstances and hostile environments. SMGI utilizes seasoned security professionals from many different disciplines, including the ranks of the military, federal, state and local law enforcement.

- Executive Protection
- Robbery Suppression
- Workplace Violence Training and Deployment
- Specialized Armed Services
- Estate Security and Family Safety Programs
- Explosive Device Detection (K-9)

Uniformed Services

SMGI uniformed security professionals are carefully screened, selected, and bonded. SMGI trains these security team members specifically for the client project to which they are assigned. These trained professionals have a reputation for being professional and well prepared, so they become a natural extension of the client's workforce.

- Armed or Unarmed Services
- Project-Specific Officer Training
- Experts in Security and Life Safety
- Excellent Employee Retention
- Experienced Management and Supervision

Security Consulting Services

SMGI takes an active, hands-on approach to assisting clients, often going well beyond the scope provided by traditional consultants. The determination to exceed the clients' expectations drives SMGI to rapidly deliver a better plan, ensuring results that exceed expectations, every time.

- Executive Risk Assessment
- Special Event Consulting
- Physical / Facility Risk Assessment
- Policies / Procedure Audits and Development
- Crisis / Disaster Management
- Business Continuity Planning

Corporate Investigative Services

SMGI's investigators are highly qualified, trained in many different investigative techniques, and possess a high level of discretion and professionalism. They use the most current investigative methods that exceed industry standards, allowing clients to make informed business decisions.

- Corporate Background Investigations
- Internal / External Fraud
- Surveillance
- Due Diligence Investigations / Commercial Intelligence
- Computer and Accounting Forensics
- Product Diversion
- Counterfeit and Brand Protection
- Technical Surveillance Counter-Measures (TSCM)



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